

Covid 19 Policy February 2021



In these uncertain times, we understand the importance of having something to look forward to for you and your family, but we also know that you need to be confident that your money and your plans are protected. We have taken all necessary measures to adhere to government regulations and advice and to help to keep everyone safe. We have followed government advice and training and are 'Good to Go'. We use industry standard products to clean the house and our cleaners follow protocols to ensure the house is a clean and safe as possible ready for your stay.



We hope that the flexibility and assurance below give you the confidence to start counting down to your holiday and book now to secure the weekend you want!

We will refund in full / allow a move to a future date (any price difference to be met by the guests) if we or the customer are in lockdown preventing travel or meeting of larger groups.

However, Covid 19 is a known risk and as such we will not refund if a member of your party has Covid or any other illness or shows disinclination to travel. It is possible to insure against such possibility and we highly recommend that you do so.